



RETURNS FORM

Need Help? Visit our website - www.griggsagri.co.uk/returns Or Contact the team: 01726 65751 or online@magrigg.co.uk

Order Number Customer Name Contact Number

- Fill out this form fully with all of your details and ensure it is included in your parcel in order for us to process your refund. Returned items must be received within 30 days of receipt. Please pack your parcel in appropriate packaging - in the same way the item got delivered. It is essential that any unsuitable items, unless faulty, are returned back in their original condition. This means it must be unworn, undamaged, free of makeup, pet hairs, deodorant and perfume with no signs of the item being washed. It must have all original tags attached. Please do not attach paperwork or labels to shoe/boot boxes. We will not be able to refund items fully if they are defaced, used, soiled or damaged in any way, this includes damage to the boxes. The cost of the return is down to you. We advise that you send it back via a tracked service with Royal Mail. Please keep hold of your proof of postage until the refund has been processed. UNFORTUNATELY WE ARE UNABLE TO OFFER EXCHANGES. We kindly ask for you to replace your order online and send the item you do not wish to keep for a refund. Please allow up to 14 days for a refund.

Table with 4 columns: SKU (Product Code), Product name, Refund, Faulty item - please explain in detail the fault below

STERILE GOODS SUCH AS NEEDLES, SYRINGES AND APPLICATORS DISPATCHED FROM US IN SEALED PACKAGING ARE ONLY RETURNABLE IF THE PACKAGING HAS NOT BEEN BREACHED OR BROKEN IN ANY WAY.

Non-Returnable Goods - Please note that not all the items we sell are eligible to be returned. This refers to all Animal Medicines including anti-parasitic treatments and vaccines, Agrochemicals including; herbicides, pesticides and fungicides and all bagged feed and feed blocks.

Over 30kg Items - Please phone the online sales team on 01726 65751 we will be able to organize a collection from you, please note the cost of the return will be deducted from your refund.

Failure to complete this form correctly may result in delays in processing your return.